

Frequently Asked Questions

What is the advantage of purchasing the Worlds Travel package?

All athletes competing at The Dance Worlds must purchase a travel package or commuter package. The two main reasons teams and spectators purchase the travel package are convenience and savings.

Convenience

Everything is handled for you. Disney's Magical Express service will transport you from the Orlando International Airport to your hotel and back again. There is no hassle of renting vans and finding drivers. Hotel registration is smoother and rooms are guaranteed. The USASF office works with Walt Disney World® to block your rooms so your entire group stays together. Booking with us just takes 2 steps:

1. Book a flight that works for your budget and schedule.
2. Complete the Worlds registration process online and submit deposits.

Savings

Because of our partnership with the Walt Disney World® Resort, the USASF is able to negotiate discounted rates for hotel rooms and theme park tickets.

How do I find out when and where my team competes?

A detailed order of competition will be posted at www.USASF.net in mid April. The detailed order of competition will tell you the location and exact times that your team will report backstage, warm-up, and compete.

Are discounted Disney Park Hopper® tickets available for family and fans not on the travel package?

Yes, we offer three ticket options:

- 3-day Park Hopper® ticket - \$255
- 4-day Park Hopper® ticket - \$285
- 5-day Park Hopper® ticket - \$315

These tickets can be ordered online at www.USASF.net. Disney Park Hopper® tickets are valid for unlimited admission into the Magic Kingdom®, Epcot, Animal Kingdom® and Hollywood Studios as well as five days of admission into the competitions at Disney's Coronado Springs Resort & Convention Center and ESPN Wide World of Sports Complex. These tickets DO NOT include transportation to the competition venues.

What does "Park Hopper®" mean?

A Park Hopper® ticket allows you to go from one Disney theme park to another. For example: Using your Park Hopper® ticket to enter Epcot on Saturday morning, then Magic Kingdom® that evening, will be considered one day of admission. Park Hopper® tickets issued for The Worlds are valid at Disney theme parks April 23 - May 15, 2017. Days used do not have to be consecutive.

If we don't use all the days on our Park Hopper® ticket, may we use it next year?

No. All of the discounted tickets sold at Worlds are valid April 23 - May 15, 2017. This date is printed on each ticket.

Will attending the Worlds Celebration Party take days off of my Park Hopper® ticket?

No. Attending the Worlds Celebration Party at Disney's Hollywood Studios®, will not take a day off of your Park Hopper® ticket. **NOTE:** You must have a wristband to attend the Worlds Celebration Party.

Do we use our Park Hopper® tickets for the competition?

Yes. You will use your Park Hopper® ticket to enter the Worlds dance and cheer competition venues. Admissions to these venues are NOT considered theme park admissions, and therefore do not use a day on your Park Hopper® ticket. Park Hopper® tickets purchased for Worlds are NOT valid admission into cheer and dance competitions hosted by other event companies and vice versa.

When will we receive our Park Hopper® tickets?

You receive your Park Hopper® tickets when you register at the Worlds Registration Desk at your hotel in Orlando. Tickets will be available for pick up in Orlando Wednesday, April 26 through Friday, April 28, 2017. We are unable to mail Park Hopper® tickets to your home or gym/studio in advance of the event.

Do spectators have to purchase a Disney Park Hopper® ticket to watch the dance competitions at Disney's Coronado Springs Resort & Convention Center?

Family and fans who DO NOT purchase a Worlds package or Park Hopper® ticket through the USASF may purchase daily admission tickets at Disney's Coronado Springs Resort & Convention Center:

Saturday, April 29 - Monday, May 1, 2017

- \$30 daily
- \$80 for all three competition days
- Tickets go on sale starting Wednesday, April 26, 2017, at 9 am.

For daily ticket prices to The Cheerleading Worlds at ESPN Wide World of Sports, visit www.USASF.net.

How do I request a refund?

All refund requests must be submitted in writing and include: the program/team name; amount requested; to whom to write and where to mail the check; and a reason for the refund. The event office will review your account and issue a refund check based upon what they see in your file. All refund checks are processed AFTER the event has completed. The average processing time for a refund is four weeks from the date the request is received.

The Dance Worlds Refund Request
6745 Lenox Center, Suite 300
Memphis, TN 38115
email: worlds@USASF.net

We are arriving in Orlando Friday morning, will our hotel rooms be ready?

Most hotels do not guarantee check-in until 4 pm. However, if there are rooms ready in your block, the hotel will check you in early. Please be sure to communicate this to your entire group that is traveling with you.

Our team doesn't leave Orlando until Tuesday evening. What can we do all day?

Hotel check out is at 11 am. You may choose to take a Disney shuttle bus to Disney Springs to shop. The hotel will gladly store your luggage, but you will be responsible for picking it up before you depart. However, the hotel's staff will not move carry-on bags, electronics, or trophies.

Can we have five people in a room?

No. Disney's All Star and Coronado Springs Resorts do not allow more than four people to a room. Roll-away beds are not available.

We have an uneven number of athletes. Can we pay the quad rate for three athletes in a room?

No. The travel package prices have been calculated according to how many people are in each room.

We have parents and friends who would like to come to Worlds. Can they sign up for the Worlds travel package?

Of course! We offer the same travel packages and pricing to families and friends that we offer teams. See *Family & Fans Packages* on page 11.

Where are we staying?

Accommodations will be provided at Disney's All Star Resort and Disney's Coronado Springs Resort & Convention Center. Your team may choose where you wish to be housed. Disney's All Star Resort is a very nice and economical hotel. Disney's Coronado Springs Resort & Convention Center is a more upscale hotel on the Walt Disney World® property. The difference in package prices is the hotel cost. All other services are the same for both hotels. In the event that the Walt Disney World® resorts sell out of rooms before the deadline, USASF will make its best effort to make arrangements with an alternate hotel.

How many chaperones do we need?

One program owner/coach or responsible adult (21 years of age or older) for every nine participants is required.