

## Frequently Asked Questions

### What is the advantage of purchasing the Worlds Travel package?

All athletes competing at The Dance Worlds™ must purchase a travel package or commuter package. The two main reasons teams and spectators purchase the travel package are convenience and savings.

#### Convenience

Everything is handled for you. Disney's Magical Express will transport you from the Orlando International Airport to your hotel and back again. There is no hassle of renting vans and finding drivers. Hotel registration is smoother and rooms are guaranteed. The USASF office works with Walt Disney World® to block your rooms so your entire group stays together.

Booking with us just takes 2 steps:

1. Book a flight that works for your budget and schedule.
2. Fill out registration forms for the USASF and mail in deposits.

#### Savings

Because of our partnership with the Walt Disney World® Resort, the USASF is able to negotiate discounted rates for hotel rooms and theme park passes.

### How do I find out when and where my team competes?

A detailed order of competition will be posted at [www.USASF.net](http://www.USASF.net) in mid April. The detailed order of competition will tell you the location and exact times that your team will report backstage, take pictures, warm-up, and compete.

### Are discounted park passes available for family and friends not on the travel package?

Yes, there are three different passes:

- 3-day PARK HOPPER® pass - \$240
- 4-day PARK HOPPER® pass - \$270
- 5-day PARK HOPPER® pass - \$300

These passes can be ordered online at [www.USASF.net](http://www.USASF.net). Walt Disney World® PARK HOPPER® passes are valid for unlimited admission into the Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios®, and Disney's Animal Kingdom® Theme Park as well as five days of admission into the Coronado Springs Resort Convention Center and ESPN Wide World of Sports® Complex. These passes DO NOT include the Worlds bus transportation to the parks.

### Do spectators have to purchase a Walt Disney World® PARK HOPPER® pass to watch the competitions at Coronado Springs Resort & Convention Center?

Family and friends who DO NOT purchase a Worlds package or PARK HOPPER® through the USASF may purchase one-day admission tickets at Coronado Springs Resort & Convention Center.

**Saturday, April 23 - Monday, April 25, 2016**

#### The Dance Worlds™ @ Coronado Springs Resort & Convention Center

\$30 general admission each day.

All-day access into all dance venues.

Tickets go on sale starting Friday, April 23, 2016, at 9 am.

For daily admission ticket prices to The Cheer Worlds™ @ ESPN Wide World of Sports, visit [www.USASF.net](http://www.USASF.net).

### If we don't use all the days on our PARK HOPPER®, pass may we save it for next year?

No. All of the discounted passes sold at Worlds are valid April 17-May 7, 2016. These dates are printed on each pass.

### Will attending the Worlds Celebration Party take days off of my PARK HOPPER® pass?

No. Attending the Worlds Celebration Party at Disney's Hollywood Studios®, will not take a day off of your PARK HOPPER® pass. **NOTE:** You must have a wristband to attend the Worlds Celebration Party.

### What does "PARK HOPPER®" mean?

A PARK HOPPER® pass allows you to go from theme park to theme park. For example: you can use your PARK HOPPER® pass to enter Epcot® Saturday morning and then go to Magic Kingdom® that evening and it is only considered one day of admission. PARK HOPPER® passes issued for the Worlds are valid April 17-May 7, 2016. Days used do not have to be consecutive.

### Do we use our 4-day PARK HOPPER® pass for competition?

Yes. You will use it to enter the Worlds dance and cheer competition venues. Admissions to these venues are NOT considered theme park admissions, and therefore do not use a day on your PARK HOPPER® pass.

### When will we receive our PARK HOPPER® pass?

You receive your pass when you register at the Worlds Registration Desk at your hotel in Orlando. Passes will be available for pick up in Orlando Wednesday, April 20 through Friday, April 22, 2016. We are unable to mail PARK HOPPER® passes to your home or gym in advance of the event.

### How do I request a refund?

All refund requests **must be submitted in writing** and include: the program/team name; amount requested; to whom to write and where to mail the check; and a reason for the refund. The event office will review your account and issue a refund check based upon what they see in your file. All refund checks are processed AFTER the event has completed. The average processing time for a refund is four weeks from the date the request is received.

#### The Dance Worlds™ Refund Request

6745 Lenox Center, Suite 300  
Memphis, TN 38115  
Email: worlds@USASF.net

### Our team doesn't leave Orlando until 6 pm on Tuesday. What can we do all day?

Hotel check out is at 11am. If you would like, you can take a Walt Disney World® shuttle bus to Downtown Disney–West Side to shop. The hotel will gladly store your luggage, but you will be responsible for picking it up before you depart. However, the hotel's bellmen will not move carry-on bags, electronics, or trophies.

### We are arriving in Orlando at 10 am on Friday, will our hotel rooms be ready?

Most hotels do not guarantee check-in until 4 pm. However, if there are rooms ready in your block, the hotel will check you in early. Please be sure to communicate this to your entire group that is traveling with you.

### Can we have five people in a room?

No. The All Star Resort and Coronado Springs Resort do not allow more than four people to a room. Roll-away beds are not available.

### We have an uneven number of athletes. Can we pay the quad rate for three athletes in a room?

No. The travel package prices have been calculated according to how many people are in each room.

### We have parents who would like to come to Worlds. Can they sign up for the Worlds travel package?

Of course! Many coaches include parents on the travel package with their teams. However, we encourage family members and friends to register with us directly. Look for the Friends & Family section of this packet beginning on page 28.

### At which hotel are we staying?

Accommodations will be provided at Disney's All Star Resort and Disney's Coronado Springs Resort. Your team may choose at which resort they would like to be housed. Disney's All Star Resort is a very nice, yet economical hotel. Disney's Coronado Springs Resort is a more upscale hotel on the Walt Disney World® property. The main difference in package prices is the hotel cost only. All other services will remain the same for all hotels. In the event that the Walt Disney World® Resorts sell out of rooms before the deadline, USASF will make its best effort to make arrangements with an alternate hotel off-property.

### How many chaperones do we need?

One program owner/coach or responsible adult (21 years of age or older) for every nine participants is required.

## 2016 Worlds Reservation Specialists

Your program's assigned Worlds Reservation Specialist is determined by the first letter of your program's name. Please contact your dedicated Worlds Reservation Specialist with any questions you may have regarding your registration.

**NOTE:** When dialing the toll-free number, once you get a voice recording you can enter the extension number immediately.

#### A - F

**Lisa Holder**

1.800.829.6237 ext.14316  
lholder@USASF.net

#### G - P

**Mendy Terrell**

1.800.829.6237 ext. 15553  
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#### Q - Z

**Brea Thompson**

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#### All International Teams

**Missy Miller**

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Registration available online @ [www.USASF.net](http://www.USASF.net)